



We appreciate the opportunity to assist you in your real estate transaction. It is very important for us to strive for excellence in our agents. Would you please take a moment and answer this brief survey regarding the professionalism of your Group Realtor?

Your agent was Bryan Casteel

- Did your agent respond to your calls, requests and emails in a timely manner? Yes No
- Do you feel your agent presented themselves in a professional manner? Yes No
- Do you feel your agent listened and understood your needs and goals? Yes No
- Did your agent explain representation to you at the beginning of your real estate process? Yes No
- Do you feel you were properly represented? Yes No
- Was your agent knowledgeable about the real estate process? Yes No
- If not, did they locate the necessary information in a timely manner? Yes No
- Is this your first experience with Group, Realtors? Yes No
- Would you do business again with your agent? Yes No
- Would you recommend your agent to your family and friends? Yes No

Please use this space to write any comments you may have about your agent or to list any referrals you may have for your agent.

I was working with my agent via email for approximately 6 months. He always followed up on time, called back, and visited properties to show me additional pictures I requested. When we arrived he took care of "everything." He provided us with "all" details pertinent to the listings during our showing, and always kept our best interest in mind. Bryan Casteel is my real estate agent "for life" he certainly goes above & beyond his call of duty and is a true professional! I will refer him without any reservations!
Thank you for your time. Please return this survey in the enclosed self-addressed envelope.

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