

*Sorry I didn't return ASAP - kept me how busy in TN*



**We appreciate the opportunity to assist you in your real estate transaction. It is very important for us to strive for excellence in our agents. Would you please take a moment and answer this brief survey regarding the professionalism of your Group Realtor?**

Your agent was Bryan Casteel

- Did your agent respond to your calls, requests and emails in a timely manner? .....  Yes  No
- Do you feel your agent presented themselves in a professional manner? .....  Yes  No
- Do you feel your agent listened and understood your needs and goals? .....  Yes  No
- Did your agent explain representation to you at the beginning of your real estate process? ...  Yes  No
- Do you feel you were properly represented? .....  Yes  No
- Was your agent knowledgeable about the real estate process? .....  Yes  No
- If not, did they locate the necessary information in a timely manner? .....  Yes  No
- Is this your first experience with Group, Realtors? .....  Yes  No
- Would you do business again with your agent? .....  Yes  No
- Would you recommend your agent to your family and friends? .....  Yes  No

*Will tell all of our neighbors etc abt Bryan*

Please use this space to write any comments you may have about your agent or to list any referrals you may have for your agent.

*MR. CASTEEL is The best Agent we have ever dealt with & we have bought several houses and have had several agents we went to the closing - knowing exactly what was going to happen - the sellers were not prepared by their agent.*

*He is very very professional but also very kind.*

**Thank you for your time. Please return this survey in the enclosed self-addressed envelope.**

**Name:** Tom & Joanne Bradon

**Address:** 12097 Killiside

**Phone:** 931-702-5284

